



## Florida Impact-Resistant Windows and Doors Sales Tax Exemption Period: Frequently Asked Questions for Sales and Use Tax Dealers

### TAX COLLECTION RESPONSIBILITIES

- 1. Am I responsible for correctly exempting qualifying items during the Florida Impact-Resistant Windows and Doors Sales Tax Exemption Period?**  
Yes, you are responsible for correctly exempting qualifying items during the sales tax exemption period. If you have a question about a specific item that is not listed in Tax Information Publication (TIP) No. [22A01-07](#), contact the Florida Department of Revenue at (850) 488-6800.
- 2. What should I do if I mistakenly collect tax on an item that should be exempt from tax during the sales tax exemption period?**  
Sales tax becomes state funds at the moment of collection. You may refund the tax to your customer(s). If the tax cannot be refunded, you must report and pay the tax to the Department.
- 3. What if a customer comes back after the sales tax exemption period for a refund of the tax they inadvertently paid, but I have already remitted the tax to the Department of Revenue?**  
You may refund the tax to the customer. You may take a credit on your next sales and use tax return for the tax refunded to the customer.
- 4. Do I need to account for exempt sales during the sales tax exemption period differently than other tax-exempt sales?**  
No, there are no additional record-keeping requirements.

### REFUNDS/EXCHANGES

- 5. A customer returns an item that was purchased *before* the sales tax exemption period and exchanges it for another item *during* the tax exemption period. The new item is exempt from tax during the tax exemption period. Do I give the customer a tax refund?**  
Yes. You must have documentation (e.g., receipts or invoices) showing that tax was paid on the item at the time of the original purchase.
- 6. If a customer returns a qualifying, exempt item and is given an item of equal price after the sales tax exemption period, is sales tax due on the new item?**

If a customer buys an eligible item during the sales tax exemption period and later exchanges it for the same item (e.g., different size or different color), no tax will be due, even after the tax exemption period expires.

If a customer buys an eligible item during the sales tax exemption period and later returns the item and receives credit toward the purchase of an item that does not qualify for the exemption, sales tax will apply to the new purchase.

## SHIPPING CHARGES

### 7. How does sales tax apply toward shipping charges for items purchased by mail order or through a catalog or the internet?

Shipping charges separately stated on a customer's invoice are part of the sales price of each item listed on the sales invoice. You must proportionately allocate the shipping charges among the items ordered. The amount of each item is divided by the total amount of all the items ordered to obtain the percentage that each item bears towards the total order. Multiply the total shipping charge by the percentage for each item to determine the amount of the shipping charge applicable to each item.

**Example:** A customer orders a \$500 impact-resistant door and a \$1,500 bathroom vanity, for a total of \$2,000, during the Florida Impact-Resistant Windows and Doors Sales Tax Exemption Period. The shipping charge is \$150.

Impact-Resistant Door:

Cost of door ÷ total cost:  $\$500 \div \$2,000 = 25\%$

Shipping charge for door:  $25\% \times \$150 = \$37.50$

Total sales price for the door:  $\$500 + \$37.50 = \$537.50$

Bathroom Vanity:

Cost of vanity ÷ total cost:  $\$1,500 \div \$2,000 = 75\%$

Shipping charge for vanity:  $75\% \times \$150 = \$112.50$

Total sales price for the vanity:  $\$1,500 + \$112.50 = \$1,612.50$

Because of the Florida Impact-Resistant Windows and Doors Sales Tax Exemption Period, the total sales price (including shipping) of the impact-resistant door is tax-exempt. However, the bathroom vanity is not tax-exempt, and sales tax is owed on the total sales price and the shipping charge (\$1,612.50).

## MERCHANT'S LICENSE OR OTHER FEES (TWO CITIES IN BAY COUNTY ONLY)

### 8. How does a business handle the 1% merchant's license fee (sometimes referred to as a gross receipts fee) in Panama City or Panama City Beach during the sales exemption period?

When stores located in these two cities charge customers the 1% fee, it is part of the sales price subject to sales tax, even when the fee is separately stated on a receipt or invoice.

**Example of item sold in Panama City:**

Price of impact-resistant window	\$279.00
1% merchant's license fee	<u>+ \$2.79</u>
Total price	\$281.79

The total amount, \$281.79, is exempt from sales tax.

**REMOTE SALES (MAIL ORDER, CATALOG, OR INTERNET)**

**9. Do the exemptions during the Florida Impact-Resistant Windows and Doors Sales Tax Exemption Period apply to remote sales (mail order, catalog, or internet sales)?**

Yes. All mail order, catalog, or internet sales of impact-resistant windows, doors, and garage doors during the exemption period are tax-exempt when the order is accepted during the exemption period for immediate shipment, even if delivery is made after the exemption period.

An order is accepted by the mail order, catalog, or internet company when action has been taken to fill the order for immediate shipment. Actions to fill an order include assigning an "order number" to a telephone order, confirming an internet order by an email to the customer, or placing a date received on an order received by mail.

An order is considered an immediate shipment when delayed shipment is not requested by the customer. An order is an immediate shipment even if the shipment may be delayed because of a backlog of orders or stock is currently unavailable or on back order.

**ADDITIONAL INFORMATION**

**10. I didn't see my question listed here. Where can I find additional information about the Florida Impact-Resistant Windows and Doors Sales Tax Exemption Period?**

If you have a question about a specific item that is not listed in TIP No. [22A01-07](#), contact the Florida Department of Revenue at (850) 488-6800.

**11. I heard there were several sales tax holidays this year. Where can I find more information about the other holidays?**

House Bill 7071 from the 2022 regular legislative session was signed into law on May 6, 2022. The new law contains ten tax relief holidays and specifies the timeframe for each holiday. For a printable calendar of the tax relief holidays, you can visit our website: [Florida Dept. of Revenue - Sales Tax Holidays and Exemption Periods \(floridarevenue.com\)](#).